



International Conference

Healthcare Systems Ergonomics and Patient Safety 2011

**An alliance between
professionals and citizens
for patient safety
and quality of life**

Healthcare systems ergonomics
for hospitals and communities

June 22-24, 2011

Oviedo, Spain

**Príncipe Felipe
Convention Centre**

First Announcement

Organized, endorsed and supported by:
IEA - International Ergonomics Association



Organized by:
AEE - Asociación Española de Ergonomía



SIE - Società Italiana di Ergonomia



www.heps2011.org



Healthcare Systems Ergonomics and Patient Safety 2011

HEPS 2011 Steering Committee

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HEPS 2011 Conference Committee

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Conference goals

The vision of HEPS is represented by the bridge connecting the past and future of healthcare services, as well as ergonomists and clinicians, patients and providers. The past HEPS conferences in 2005 and 2008 successfully contributed to highlight and develop the ergonomics contribution to patient safety, thanks to the participation of researchers, practitioners and patient advocates.

The third HEPS conference, jointly organized by IEA, AEE and SIE will focus on the challenges healthcare ergonomics faces in designing healthcare services as the co-product of the interaction between clinicians and patients. In particular, HEPS 2011 will have specific tracks dedicated to patient centered design of biomedical devices, intelligent information systems and clinical pathways for the acute and chronic conditions.

HEPS 2011 will particularly focus on the ergonomic design of information systems and clinical pathways in the handover between hospitals and community healthcare services.

Oviedo is an enchanting venue to host HEPS and its convivial atmosphere will certainly favour the interactions between ergonomists, clinicians and patients. The scientific contributions and the patient stories will intertwine in the plenary and interactive sessions, to finally evolve in a consensus document on healthcare ergonomics and patient safety.

Audience

Ergonomists • Occupational and organizational psychologists • Physicians • Surgeons • Dentists
• Clinical and biomedical engineers • Clinical risk & patient safety managers • Communication and human relations experts • Architects and designers • Medical informatics community • Occupational and organizational sociologists • Anthropologists • Nurses • Hospital administration and management staff • Pharmacists, pharmacologists • Information technology experts • Patients' and citizens' associations • Patient safety officers and quality improvement experts

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